

## **FLING CHARTERS, INC.**

### **IMPORTANT INFORMATION - 2021**

**Deposit and Date Confirmation:** You will be notified of your scheduled trip dates in writing when the dive season's calendar is finalized. This confirmation will include the amount of the deposit you owe for the season based on \$500 per block of 10 divers on the same departure date. One \$500 deposit will cover all of your trips as long as you only have a block of 10 divers on each date. You may deduct your deposit from the amount of the final trip of the year or leave it for the next season.

**Cancellation Policy:** You may reduce the number of spaces which you have committed to on a trip without penalty by notifying Fling Charter's, Inc. In writing (filling out form on line, fax or e-mail) at least **30-days** prior to departure date. Full boat charters have a 30-day notification requirement. We may contact you for periodic updates, but if we do not receive this written notice you will be charged for vacant spaces. If you have any trouble filling a trip, we will gladly help you in any way we can before or after your deadline.

**Fling Charter's, Inc. reserves the right to cancel any Fling charter due to inadequate bookings which make the trip economically unfeasible to operate. In this case a full refund will be given to the client.**

**Full refunds** will be made when a trip is cancelled prior to leaving the dock due to weather, mechanical problems, etc. **Partial refunds** for any trip cut short due to mechanical problems will be determined by both Fling Charter's, Inc. and the dive store(s) involved on a case-by-case basis based on number of dives offered. We are confident that passengers will feel they have been treated fairly.

No refunds will be issued for any trip cut short other than mechanical or crew issues such as a medical emergency with a diver, bad weather forming in the Gulf and etc. These are circumstances that are out of our control.

**Payment Policy:** Payment in full must be received prior to each trip or **on the night of departure at the dock.** If payment is not received at that time or other arrangements have not been made, **a five percent (5%) late charge** will be assessed and the new balance will be due within one calendar week. After two weeks, the late charge will increase **to ten percent (10%) and will continue to increase until payment it made.**

**Full Boat Charters:** A full boat charter includes 22 paid spots and 2 trip leader spots for a total of 24. A deposit of \$1,500 holds your booking, and final payment is due 30 days prior to departure. If you feel that you will be unable to fill the charter, you must release your remaining spots at the 30 day mark. Again, full boat charters are payable in full 30 days prior to departure.

**Trip Leaders:** You can provide one trip leader who is a certified insured divemaster or instructor for each block of 11 paying passengers. If you have filled 8 or more of your 10 spots, you can provide a trip leader. The trip leader will perform duties during the trip – as helping your divers and diver supervision, etc.

**Final Weather Call:** The departure decision for each trip is made at about 12:30 p.m. on the date of departure after the mid-day forecast update. Groups traveling by air or from greater distances should make case-by-case arrangements with us for weather information.

**Boarding Policy:** **Boarding will start at 7:30PM and everyone needs to be at the dock for boarding no later than 7:30PM.** The previous trip is scheduled to return at 5:30 p.m., giving us a two-hour turn-around time. Since the dock space will be needed for unloading, cleaning and restocking, divers **should not arrive and unload** until 7:00 p.m.

**Lost and Found Policy:** Lost and found articles have become a major problem. Leaders should assist their divers in clearing the boat. There will be a minimum \$12.00 shipping and handling charge for each item left on the boat. **Lead will not be returned.**

